



**Thursday, February 23, 2012**

# What Can Go Wrong With Your Process? Failure Mode Effects Analysis (FMEA)

*Dr. Cecelia Venuk, Sandia National Laboratories*

**UNM Conference Center—Room C**  
**1634 University Blvd NE**  
 \$20 Non-members  
 AQN Members free

**Networking & Registration:**  
 7:00am–7:30am  
 Seminar: 7:30am–9:00am

**Please register by 4 pm 2/20/12 – call 856-5147 or online at [www.aqnetwork.org](http://www.aqnetwork.org)**

## SEMINAR

We always make the time and come up with the money to fix our problems, so why don't we spend more time preventing them in the first place? What can go wrong with your process? Performing a Failure Mode Effects Analysis (FMEA) on your process can help eliminate problems before they occur. This seminar will provide a brief overview and walk through the FMEA process addressing a customer service related example.

## PRESENTER

Dr. Cecelia Venuk has spent over 21 years working in both manufacturing and quality roles in the automotive industry and as Quality Assurance Manager in the solar industry. Dr. Venuk holds a Bachelor's degree in Aerospace Engineering from the University of Michigan, a Master's degree in Engineering Management and Systems Engineering from Rensselaer Polytechnic Institute, and a Doctorate in Engineering Management from George Washington University, Washington DC. Dr. Venuk has taught undergraduate and graduate courses at George Washington University and has presented papers at both the American Society of Quality (ASQ) and the National Renewable Energy Laboratory (NREL) on Advanced Product Quality Planning (APQP). Dr. Venuk is currently a Senior Member Technical Staff at Sandia National Laboratories.

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