



**Thursday, July 22, 2010**

# Understanding the Different Generations in the Workplace

*Wendy Shannon, MS, SPHR, Human Resources Works, LLC*

**UNM Conference Center—Room C**  
**1634 University Blvd NE**  
 \$20 Non-members  
 AQN Members free

**Networking & Registration:**  
 7:00am–7:30am  
**Seminar: 7:30am–9:00am**

**Please register by 4 pm 7/19/10 – call 856-5147 or online at [www.aqnetwork.org](http://www.aqnetwork.org)**

## SEMINAR

This informative and entertaining seminar will increase participants understanding of the different generations in the workplace and provide strategies for working with each generation. Participants will:

- Understand what Xers, Millennials, Boomers, and Traditionalists “bring to the table” (strengths and limitations)
- Look at their own value systems and discuss how they impact the work environment
- Learn what each generation is looking for in the workplace
- Gain strategies to work effectively and positively with each generation.

## PRESENTERS

Wendy Shannon, MS, SPHR, has over 25 years of experience in the management and human resources fields and is the owner of Human Resources Works, LLC, and is a consultant with Keystone International, Inc. She has extensive experience dealing with hospitals, banks, call centers and high-tech companies. She has facilitated the SHRM Learning System for 10 years and has served as consultant to more than 30 clients. Her specific areas of expertise include: training needs analysis, strategy development, process improvement plans, problem solving sessions, coaching, mediation, human resources audits, compensation studies and systems, employee relations, executive recruitment, and policy and procedure development.

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