



**Thursday, June 24, 2010**

## Leadership and Change Readiness

*Kathy Darwin, Business Evolutions and  
Keri Stewart, Results 4 Business*

**UNM Conference Center—Room C**  
**1634 University Blvd NE**  
 \$20 Non-members  
 AQN Members free

**Networking & Registration:**  
 7:00am–7:30am  
 Seminar: 7:30am–9:00am

**Please register by 4 pm 6/21/10 – call 856-5147 or online at [www.aqnetwork.org](http://www.aqnetwork.org)**

### SEMINAR

Change is a catalyst to process, environmental, and workforce improvement, yet it is often feared. This fast-paced, interactive workshop will provide the tools and resources to successfully implement change and develop your workforce. The speakers will address:

- Leveraging the power of personal choice to ensure that change is a positive experience for creating desired outcomes.
- Moving a “change” initiative forward successfully with strategically planned actions by leaders to gain support and committed actions.
- What processes and communications make the difference for employees.
- A structure for proactively planning for successful change management.

### PRESENTERS

Kathy Darwin, principal of Business Evolutions, works with individuals, teams and organizations to improve knowledge, process and product through behavioral change. She has over 20 years of service industry experience and over eight years experience in Quality Management Process and Evaluation.

Keri Stewart, owner of Results 4 Business, focuses her consulting on impacting companies’ bottom line by introducing smarter hiring practices, organizational planning and accountability, and developing employees to surpass performance expectations. Keri has over 25 years of sales experience and 5 years experience in training and leadership development.

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