



**Thursday, November 17, 2011**

# Quality Journeys – A Panel Discussion of Challenges, Setbacks and Successes

**UNM Conference Center–Room C**  
**1634 University Blvd NE**  
 \$20 Non-members  
 AQN Members free

Networking & Registration:  
 7:00am–7:30am  
 Seminar: 7:30am–9:00am

**Please register by 4 pm 11/14/11 – call 856-5147 or online at [www.aqnetwork.org](http://www.aqnetwork.org)**

## SEMINAR

Panel members will discuss their organization’s quality journeys and describe what did and didn’t work well, how they kept staff moving forward, and many of the challenges they have met and continue to meet in the process. The panel will be moderated by AQN Board member Cecelia Venuk of Sandia National Laboratories. Come and hear the real stories of quality journeys from those in the trenches and those who lead the way.

## PRESENTER

Adrienne Fugett, RN BSN MBA, Magnet Program Manager, UNM Hospitals  
 Deborah Gorenz, President of Hospital Services Corporation.  
 Susan Schniepp, Vice President of Quality, OSO BioPharmaceuticals Manufacturing, LLC.  
 Duffy Swan, CEO of French Family of Companies

## 2011 Corporate Partners

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